

UNCLASSIFIED

01 04 271413Z APR 01 RR UUUU AA ZEXW

YES

CDR MTMC ALEXANDRIA VA//MTPP-HQ//

AIG 7591

AIG 7593

AIG 7595

AIG 7596

AIG 12481

ESDOC FLD OFF M ALICE SPRINGS NT AS//TO//

CDRUSAREUR DCSLOG HEIDELBERG GE//AEAGD-TC//

CINCUSNAVEUR DET IBERLANT SUPPCMP LISBON PO//RXFIC//

513ACW RAF MILDENHALL UK//LGTTH//

4722SPTS CFB NORTH BAY ONTARIO CAN//LGTT//

MCAS BEAUFORT SC//DALO-TSP-PP//

COMNAVSUPSYSCOM MECHANICSBURG PA//442//

CMC WASHINGTON DC//LFT-4//

COGARD WASHINGTON DC//G-WPM-2/GLCL//

HQUSAF WASHINGTON DC//ILTT//

CDRMTMC ALEXANDRIA VA//MTIM-TPPP//

CDR599THTRANSPTML WHEELER AAF HI//

DIRMTMC598THTRANSGP VAIHINGEN GE//

INFO CVSARCS OTJAG FT MEADE MD//JACS//

CHARLES FISHBURN, TMS
MTPP-HQ, (703)-428-3176

NONIE C. CABANA, COL, GS, MTPP

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YES

CMC WASHINGTON DC//NJAG 14C//

CMC WASHINGTON DC//CODE MHP-40//

GSA FSS CENTRAL OFFICE ARLINGTON VA//

HQUSAF JAG WASHINGTON DC//AFLSA/JACC//

DFAS OPLOC NORFOLK VA//FTA//

UNCLAS

PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

SUBJECT: CARRIER PERFORMANCE ACTION - INTERNATIONAL SERVICES,
INCORPORATED (ITSR) HQ-01-011

- 1 EFFECTIVE IMMEDIATELY, INTERNATIONAL SERVICES, INCORPORATED (ITSR) IS PLACED IN WORLDWIDE NONUSE FOR ALL DOD DOMESTIC AND INTERNATIONAL CODES OF SERVICE, INTO AND OUT OF ALL RATE AREAS.
2. ALL ITOS WILL FOLLOW PROCEDURES OUTLINED IN CHAPTER 410.F.2 OF THE DEFENSE TRANSPORTATION REGULATION (DTR) PART IV.
3. NO NEW TONNAGE WILL BE OFFERED TO ITSR.
4. ITOS WILL PROVIDE HQ MTMC (CONUS) MTMC EUROPE, AND MTMC PACIFIC (OCONUS) A LIST OF ANY SHIPMENTS THAT HAVE NOT ARRIVED AT DESTINATION BY THE RDD WITHIN THREE (3) WORKING DAYS FROM THE DATE THIS MSG IS RECEIVED.
5. SHIPMENTS ALREADY BOOKED AND HAVE NOT BEEN PICKED UP MUST BE

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PULLED BACK AND RETENDERED TO OTHER CARRIERS WITH THE SAME AGENT IF POSSIBLE.

6. SHIPMENTS THAT BECOME FRUSTRATED WILL BE IDENTIFIED AND REPORTED TO HQMTMC (CONUS) MTMC EUROPE, OR MTMC PACIFIC (OCONUS) FOR ADDITIONAL GUIDANCE INSTRUCTIONS IAW CHAPTER 410-10, PARA F, IV OF THE DTR REGULATION.

7. IAW THE ABOVE MENTIONED DTR REFERENCE ITOS ARE ASKED TO KEEP COPIES OF THE ORIGINAL GBLS, RETENDERED GBL CORRECTION NOTICE, PURCHASE ORDERS OR FREIGHT WARRANT, COPIES OF ANY BILLS PAID FOR SHIPMENTS THAT WERE RETENDERED AND PROVIDE THE COPIES OF THE ORIGINAL AND RETENDERED GBLS TO THIS HQ ATTN: MS. GLORIA WARD-LEWIS, MTPP-HQ DSN: 328-2998, COML: (703) 428-2998, ONCE THE SHIPMENTS HAVE ARRIVED AT DESTINATION.

8. POINT OF CONTACT ARE AS FOLLOWS:

MTMC EUROPE - TOMMY HASLETT OR MS. DONNA BONVECHIO, AT DSN: 680-5897/5167, COML: 011-49-711-680-5897/5167, FAX: 011-49-711-680-5203.

MTMC PACIFIC - MS. MAE OHORI, OR MR. WALT AGENA, DSN: 456-3741/3331, COML: (808) 656-3741/3331, FAX: (808) 656-6530.

PROBLEMS AFTER NORMAL DUTY HOURS SHOULD BE REPORTED TO HQMTMC

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COMMAND OPERATIONS CENTER (COC) 1-800-756-MTMC (6826).

HQMTMC FOR OPERATIONAL ISSUES THAT CANNOT BE RESOLVED AT THE
FIELD LEVEL -MR. DON DETTE AT DSN: 328-3038, COML: (703) 428-3038,
FAX: (703) 428-3389, E-MAIL: DETTED@MTMC.ARMY.MIL

9. POC HQMTMC CARRIER QUALIFICATION AND PERFORMANCE BRANCH - MR.
CHARLES FISHBURN, MTPP-HQ, DSN: 328-3280, COML: (703) 428-3280,
FAX COML: (703) 428-3388.

CHARLES FISHBURN, TMS
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